



RTGS Integrated Regional
Electronic Settlement System

SOUTHERN AFRICAN DEVELOPMENT COMMUNITY

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2020-06-17

SADC-RTGS OPERATIONAL NOTICE: 016/2020

**SARB HEAD OFFICE LOCKDOWN: SADC-RTGS OPERATOR IMPACT and
WORKING ARRANGEMENTS**

This notice serves to advise of the changes in the SADC-RTGS monitoring and support services due to the first confirmed COVID-19 infections at the SARB Head Office (HO). Both the primary (HO) and the alternate sites were immediately placed under lockdown for decontamination until the facilities are declared safe and ready for operations.

The above has impacted the on-site monitoring and support service of the Domestic and Regional RTGS systems provided by the SARB NPSD Settlement Services team; and consequently, the aforementioned services are currently being provided remotely.

Any related queries in this regard can be directed to the SADC-RTGS Customer Support Centre at +27 12 313 4622 or via e-mail: SADC-RTGS-CSC@resbank.co.za

Please take note that all notices are available on the CCBG's internet website, link as follows:
[SADC Bankers: SADC-RTGS Operational Notices](#)

Yours sincerely,

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SADC-RTGS OPERATIONS
SOUTH AFRICAN RESERVE BANK

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